



SinginHinn Privacy Policy

SinginHinn is the trading name of Hannah Wiggins. This privacy policy will explain how SinginHinn uses the personal data we collect from you when you use our website.

Topics:

1. What data do we collect?
2. How do we collect your data?
3. How will we use your data?
4. How do we store your data?
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1. What data do we collect?

SinginHinn collects the following data:

- Personal identification information (Name, email address, phone number, etc.)
- Information regarding lessons booked via the website
- Payment details if paying over the website



2. How do we collect your data?

You directly provide SinginHinn with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.
- Sign up for a newsletter

3. How will we use your data?

SinginHinn collects your data so that we can:

- Process your order and manage your account.
- Email you with special offers on other products and services we think you might like.

When SinginHinn processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

4. How do we store your data?

SinginHinn securely stores your data in the cloud with strong passwords.

SinginHinn will keep your personal for five years. Once this time period has expired, we will delete all eligible data pertaining to you entirely from our records in the cloud.

5. Marketing

SinginHinn would like to send you information about products and services of ours that we think you might like. If you have agreed to receive marketing, you may always opt out at a later date.



You have the right at any time to stop SinginHinn from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, [please click here](#).

6. What are your data protection rights?

SinginHinn would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

6.1 The right to access – You have the right to request SinginHinn for copies of your personal data. We may charge you a small fee for this service.

6.2 The right to rectification – You have the right to request that SinginHinn correct any information you believe is inaccurate. You also have the right to request SinginHinn to complete the information you believe is incomplete.

6.3 The right to erasure – You have the right to request that SinginHinn erase your personal data, under certain conditions.

6.4 The right to restrict processing – You have the right to request that SinginHinn restrict the processing of your personal data, under certain conditions.

6.5 The right to object to processing – You have the right to object to SinginHinn's processing of your personal data, under certain conditions.

6.6 The right to data portability – You have the right to request that SinginHinn transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: hello@SinginHinn.co.uk, call us on:

+44 (0) 7504929707, or write to us: **8 Masefield Crescent, Sunnybrow, Crook, Durham, DL15 0NW, UK**



7. What are cookies?

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit [the ICO page on cookies](#).

8. How do we use cookies?

SinginHinn uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
 - Understanding how you use our website
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9. What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – SinginHinn uses these cookies so that we recognise you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – SinginHinn uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. SinginHinn sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.



10. How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

11. Privacy policies of other websites

The SinginHinn website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

12. Changes to our privacy policy

SinginHinn keeps its privacy policy under regular review and places any updates on this web page. Please see the footer of every page for the date of the this version.

13. How to contact us

If you have any questions about SinginHinn's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: hello@SinginHinn.co.uk

Call us on: **+44 (0) 7504929707**

Write to us: **8 Masefield Crescent, Sunnybrow, Crook, Durham, DL15 0NW, UK**

14. How to contact the appropriate authority

Should you wish to report a complaint or if you feel that SinginHinn has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office:

Online at: <https://ico.org.uk/make-a-complaint/>



Phone: **+44 (0) 303 123 1113**

Address: **Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow, Cheshire,
SK9 5AF**